

# High Peak PCN GP Practices Enhanced Access Survey

The closing date for this survey is 15 July 2022

Background: Practices within the High Peak have, for a number of years, been providing extra surgery hours outside of standard practice hours. Some of these hours have been solely for the use of a practices patients and some have been available to be booked by any of the 8 High Peak practices patients (listed below). From October 2022 the Government is planning to change how we provide these hours, and enhanced access appointments need to be provided from 6:30pm-8pm Monday to Friday (not including bank holidays) and from 9am -5pm Saturdays. All these appointments need to be available for anyone who is registered with one of the 8 High Peak Practices to book, so there will no longer be appointments solely provided for a practices registered population during these hours.

This survey is seeking your views on the types of appointments that you would like to be able to book in these enhanced access appointments.

Throughout the survey where questions are asked about enhanced access appointments these refer to appointments provided before 8am or between 6.30pm-8.00pm Monday to Friday (excluding Bank Holidays) or 9am-5pm on Saturdays

If preferred paper copies of this survey will be available at your surgery for you to complete. Please only complete one survey.

Monitoring Information and Privacy: All data will be processed in accordance to the regulations in force at the time of the survey. For further information please see the start of Section 2 - 'About You'

If you have trouble completing this survey please speak to your practice and they will help you.

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS SURVEY

1. Which High Peak PCN GP practice are you currently registered at

*Mark only one oval.*

- Arden House
- Buxton Medical Practice
- Elmwood Surgery
- Goyt Valley Medical Practice
- Hartington Surgery
- Sett Valley Medical Practice
- Stewart Medical Practice
- Thornbrook Surgery

2. Which of the following times would you find most useful for appointments

*Mark only one oval.*

- Evening - 6:30pm-8pm - Monday to Friday
- Early morning - 7am-8am - Monday to Friday
- Saturday 9am-5pm
- Daytime - 8am-6.30pm - Monday - Friday

3. What type(s) of appointment would you find most useful for enhanced access appointments

*Tick all that apply.*

- General health
- Health Screening - eg smears
- Chronic disease management
- Minor Illnesses
- First Contact Physiotherapy
- Immunisations
- Blood tests/Blood Pressures/ECGs

4. What type(s) of consultation would you prefer for enhanced access appointments

*Tick all that apply.*

- Telephone consultation
- Face-to-face consultation
- Video call
- Book 2 weeks in advance
- Book 1 week in advance
- Book on the day

5. Where would you like these enhanced access appointments to take place

*Mark only one oval.*

- Only at my local GP practice
- Any local GP practice within the High Peak area
- A centralised hub

About  
you

Monitoring Information and Privacy:

The High Peak PCN GP Practices are committed to treating everyone with dignity and respect regardless of age, disability, gender, race, religion or sexual orientation. To ensure that we understand who has given us feedback we would like you to complete a short monitoring section at the end of the survey in relation to yourself or, if you are representing another person in relation to them. The information provided will only be used for the purpose it has been collected for and will not be passed on to any third parties.

We are committed to protecting your privacy and will only process data in accordance with the Data Protection Legislation. This includes the General Data Protection Regulation (EU) 2016/679 (GDPR), the Data Protection Act (DPA) 2018, the Law Enforcement Directive (Directive (EU) 2016/680) (LED) and any applicable national Laws implementing them as amended from time to time. In addition, consideration will also be given to all applicable Law concerning privacy, confidentiality, the process and sharing of personal data including the Human Rights act 1998, the Health and Social Care Act 2012 as amended by the Health and Social Care (Safety and Quality) Act 2015, the common law duty of confidentiality and the Privacy and Electronic Communications (EC Directive) Regulations.

6. About you.....Your age

*Mark only one oval.*

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 64 or above
- Prefer not to answer

7. About you..... Your ethnic group

*Mark only one oval.*

- White - English/Welsh/Scottish/northern Irish/British
- White - Irish
- White - other
- Asian/Asian British - Indian
- Asian/Asian British - Pakastani
- Asian/Asian British - Bangladeshi
- Asian/Asian British - Chinese
- Asian/Asian British - other
- Black/African/Caribbean/Black British - African
- Black/African/Caribbean/Black British - Caribbean
- Black/African/Caribbean/Black British - other
- Chinese
- Arab
- Gypsy, Traveller or Roma community
- Other ethnic group

8. About you ..... Your gender

*Mark only one oval.*

- Male
- Female
- Non-binary
- Transgender
- Other
- Prefer not to answer

9. About you .... Your employment status

*Tick all that apply.*

- Employed full-time
- Employed part-time
- Self-employed
- Not employed but looking for work
- Not employed and not looking for work
- Homemaker
- Retired
- Carer (please ensure that your practice knows if you are a carer)
- Prefer not to answer

10. About you .... preferred method of travel to primary care appointments

*Mark only one oval.*

- Car
- Bus
- Taxi
- Cycle
- On-foot
- Prefer not to answer

11. About you .... preferred language option for communicating and interpreting information

*Mark only one oval.*

- English
- Arabic
- Bengali
- BSL (British Sign Language)
- Chinese
- Farsi
- Gujarati
- Hindi
- Pashtu
- Polish
- Portugueses
- Punjabi
- Slovak
- Somali
- Turkish
- Urdu
- Prefer not to say
- Other

12. About you .... are your day-to-day activities limited because of a health condition or illness which has lasted, or is expected to last, at least 12 months? (please select all that apply)

*Tick all that apply.*

- Vision (such as due to blindness or partial sight)
- Hearing (such as due to deafness or partial hearing)
- Mobility (such as difficulty walking short distances, climbing stairs)
- Dexterity (such as lifting and carrying objects, using a keyboard)
- Ability to concentrate, learn or understand (Learning Disability/Difficulty)
- Memory
- Mental ill-health
- Stamina or breathing difficulty or fatigue
- Social or behavioural issues (eg due to neuro diverse conditions such as Autism, Attention Deficit Disorder or Aspergers' syndrome)
- No
- Prefer not to say
- Other

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