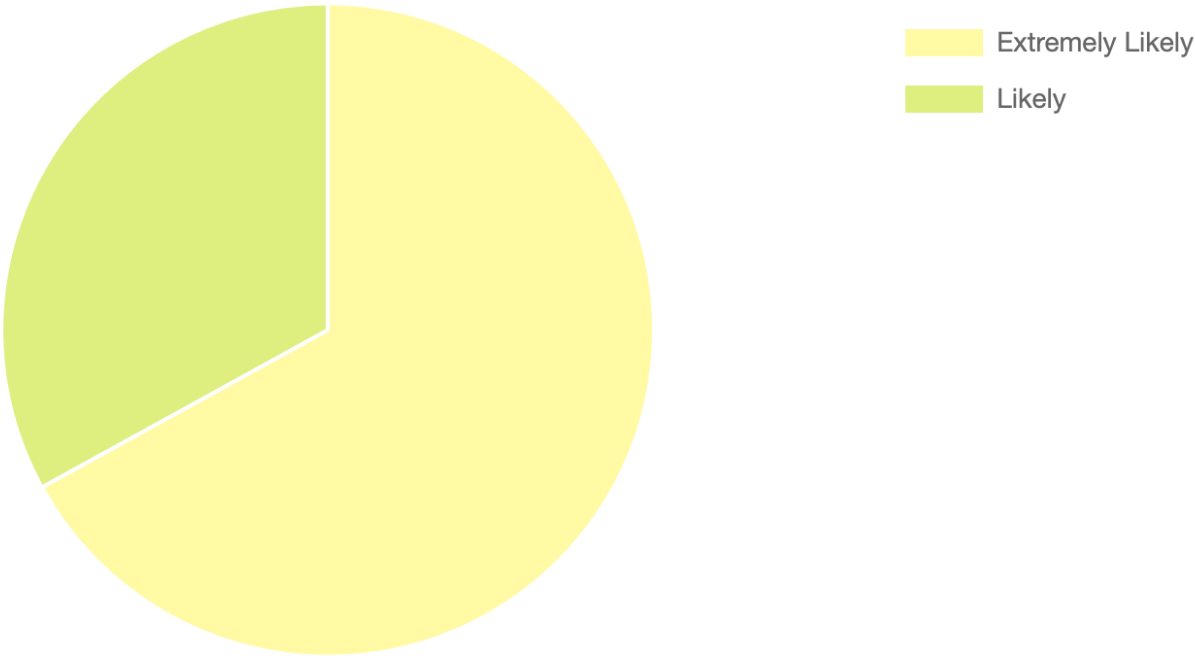


Hartington Surgery FFT Report for September 2023

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES
Extremely Likely	67% 2
Likely	33% 1

3 Answered

0 Skipped

Please tell us the main reason for your choice:

ANSWERS	DATE
Appointments convenient, even when changed (my fault). Range of professional care.	12 September 2023 15:14
Well run practice.pleas	12 September 2023 15:05
Family member visiting from Canada had issue and needed urgent treatment and prescription. We we able to get her a quick same day 'temporary visitor' appointment.	4 September 2023 09:53

3 Answered

0 Skipped

What impressed you today and why?

ANSWERS	DATE
No waiting. Straight into meeting, pleasant and profesdional	12 September 2023 15:14
Pleasant atmosphere and service.nothing really	12 September 2023 15:05
Apart the obvious prescription, we were so impressed with the kindness shown to her by reception and medical staff. She was concerned how this would all work being from overseas, but the promptness, advice and kindness made her feel better already!	4 September 2023 09:53

3 Answered

0 Skipped

If you could change on thing about the Surgery, what would it be?

ANSWERS

DATE

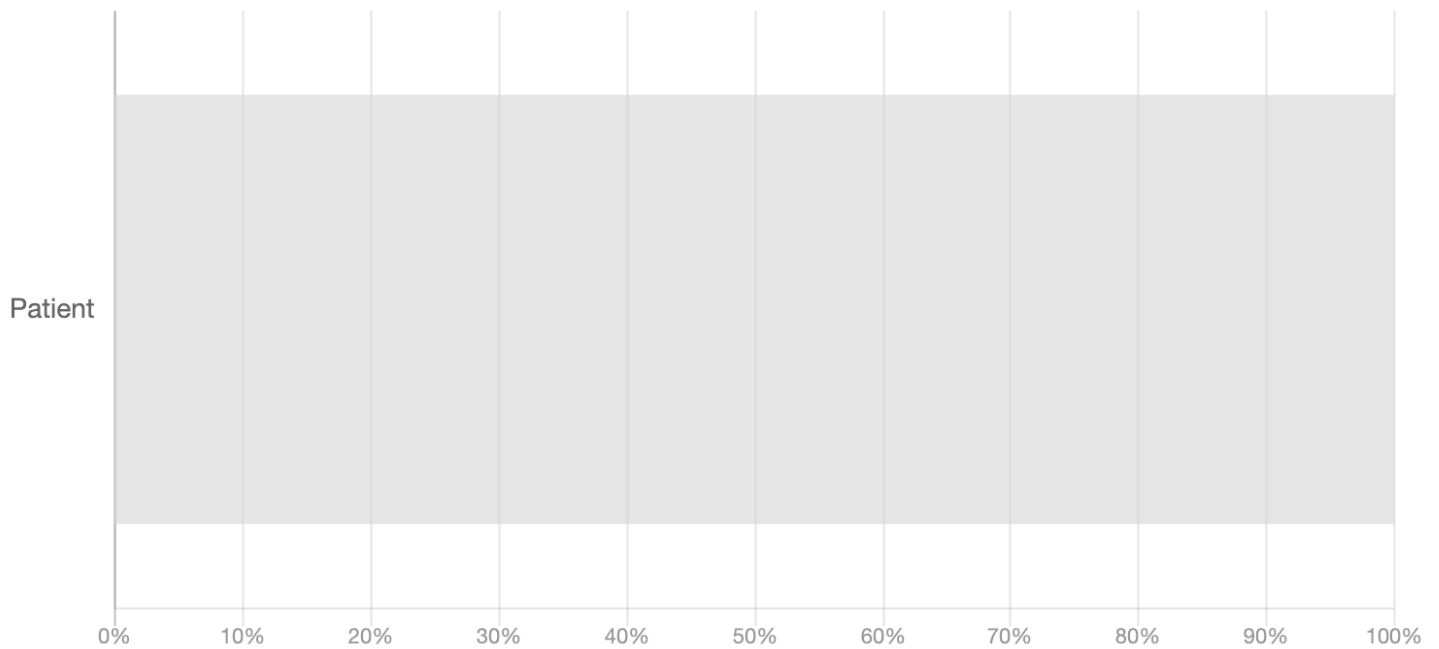
Nothing really

12 September 2023 15:05

1 Answered

2 Skipped

Please let us know if you are a Patient or a Carer or both



ANSWERS

RESPONSES

Patient

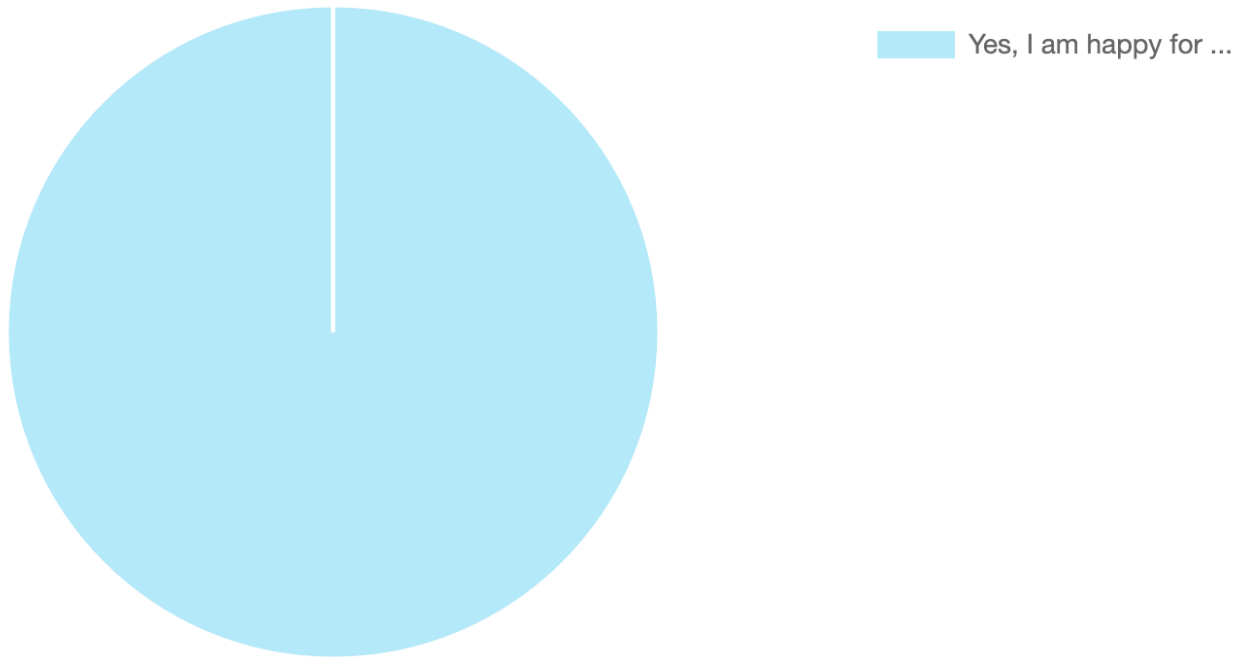
100%

3

3 Answered

0 Skipped

Please let us know if you are happy for us to publish you comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	100%	3

3 Answered

0 Skipped
