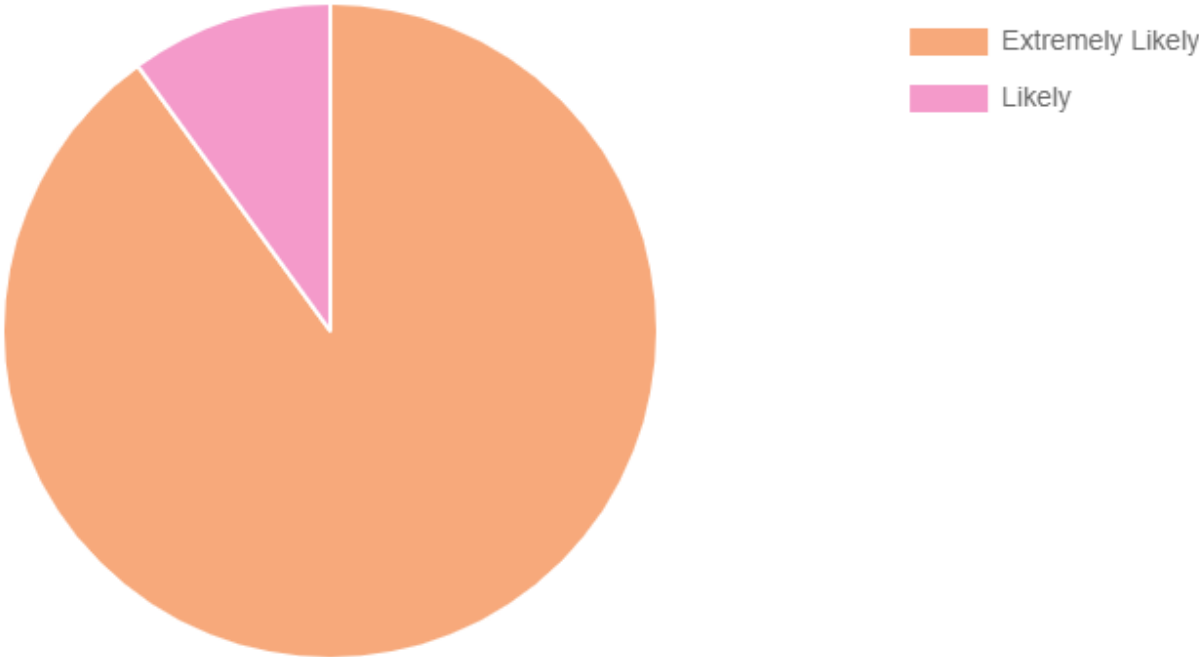


Hartington Surgery FFT Results: November 2023

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	90%	9
Likely	10%	1

10 Answered

0 Skipped



Please tell us the main reason for your choice

ANSWERS	DATE
You can normally get an appointment or consultation call within a very reasonable timeframe.	29 November 2023 at 18:48
Extremely helpful, always appointments available.	29 November 2023 at 11:29
Very friendly staff	28 November 2023 at 17:27
Impressive practice, responsive and friendly staff, ability to pre-book appointments.	28 November 2023 at 16:24
Availability of Doctors	28 November 2023 at 16:15
Really great place to visit	28 November 2023 at 16:10
Ease of booking appointments, very helpful staff.	2 November 2023 at 11:50
A small friendly team of practitioners very professional Totally different atmosphere and service than the bigger surgeries	1 November 2023 at 17:08
The surgery is friendly the staff are lovely and very professional	1 November 2023 at 15:18

9 Answered

1 Skipped

What impressed you today and why?








ANSWERS	DATE
The lady I spoke to understood my position and offered to mail out information as my network coverage is not reliable.	29 November 2023 at 18:48
Seen promptly	29 November 2023 at 11:29
Very efficient and organised	28 November 2023 at 17:27
As above	28 November 2023 at 16:24
Very close to scheduled appointment time. The doctor didn't rush my appointment.	28 November 2023 at 16:15
Friendliness of the staff and doctor	28 November 2023 at 16:10
Staff are very efficient, kind, friendly and reassuring as well as being very helpful.	2 November 2023 at 11:50
Friendly professional staff Good follow up to blood tests and blood pressure checks.....first class	1 November 2023 at 17:08

ANSWERS	DATE
Laura is friendly and always makes me feel at ease	1 November 2023 at 15:18

9 Answered

1 Skipped

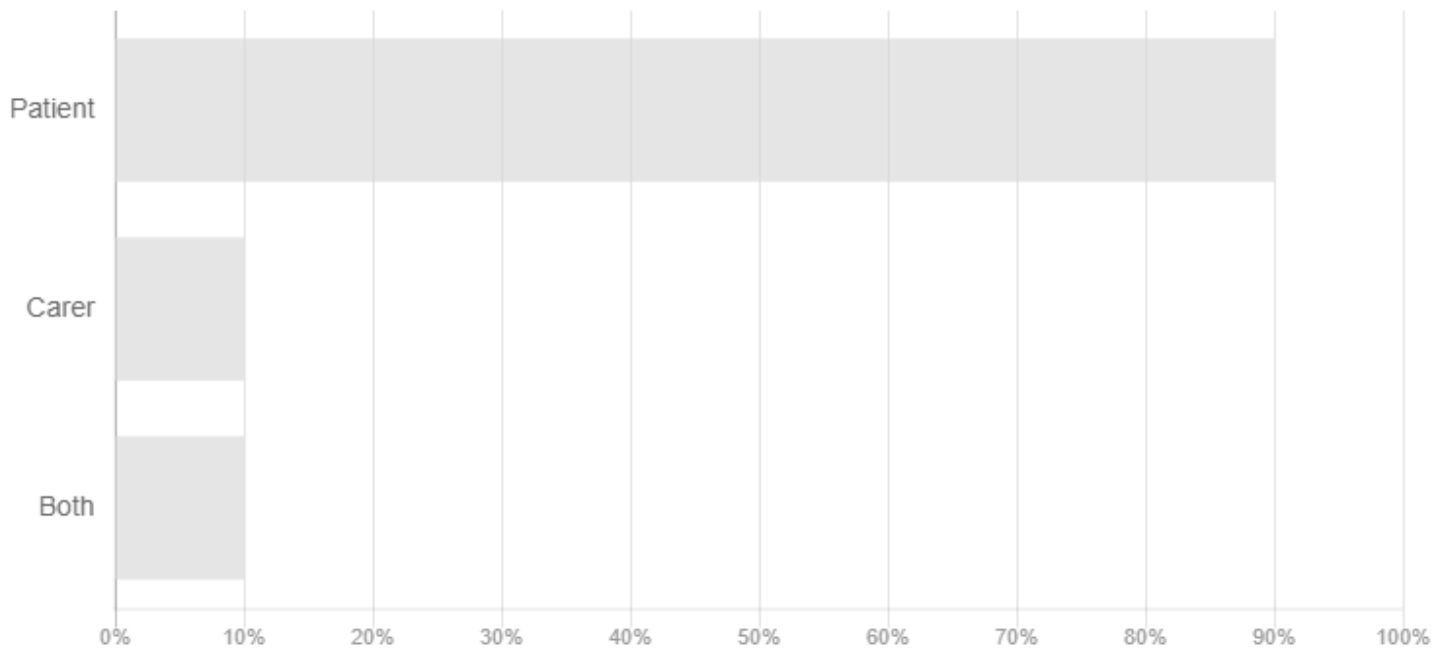
If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE	
Nothing	29 November 2023 at 18:48	
None	28 November 2023 at 16:24	
Shorter time between placing a repeat prescription and collection.	28 November 2023 at 16:15	
The waiting room chairs	28 November 2023 at 16:10	
Can't think of anything - it's a welcoming environment.	2 November 2023 at 11:50	
Lighting in the car park during winter hours is extremely poor and perhaps even dangerous	1 November 2023 at 17:08	
Nothing	1 November 2023 at 15:18	

7 Answered

3 Skipped

Please let us know if you are a Patient or a Carer or Both

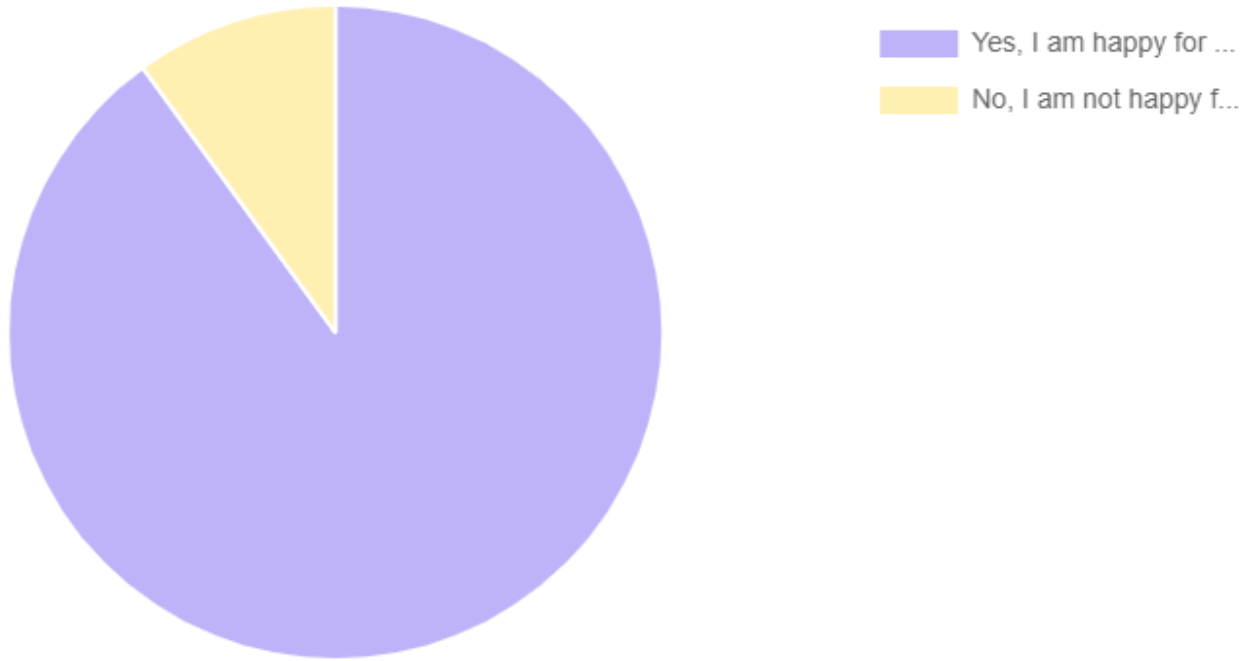


ANSWERS	RESPONSES	
Patient	90%	9
Both	10%	1
Carer	10%	1

10 Answered

0 Skipped

Please let us know if you are happy for us to publish your comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	90%	9
No, I am not happy for you to publish my comments	10%	1

10 Answered

0 Skipped
