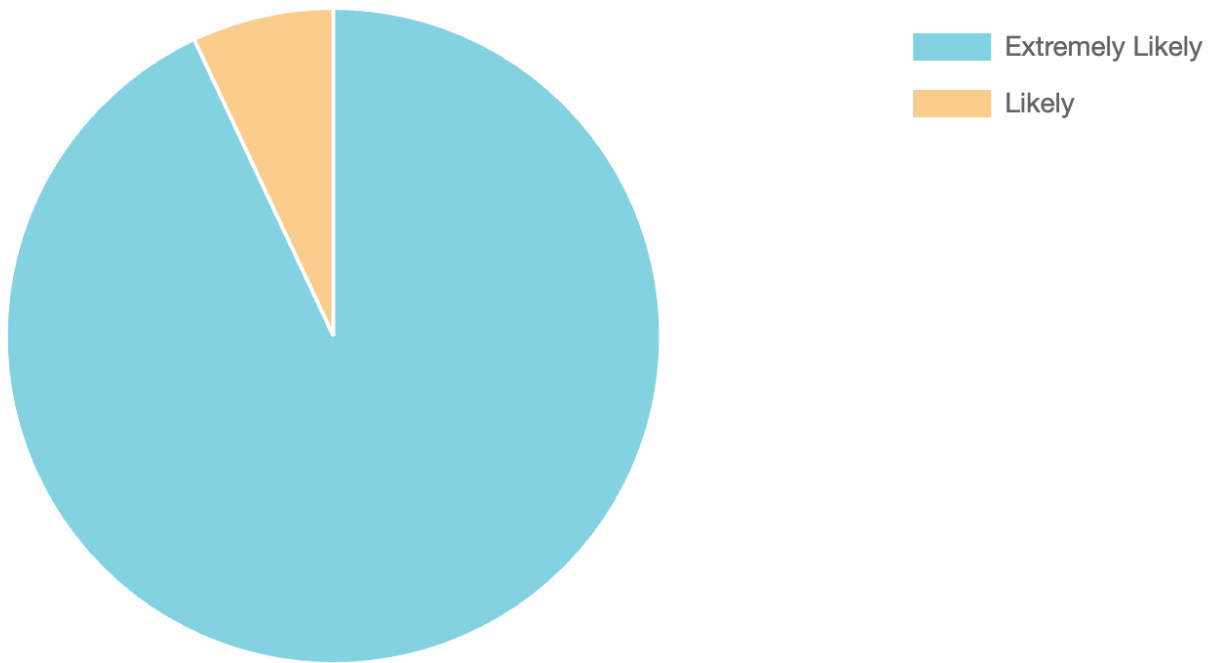


Hartington Surgery FFT Survey Results: January 2025

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	93%	14
Likely	7%	1

15 Answered

0 Skipped

Please tell us the main reason for your choice

ANSWERS	DATE
EXCELLENT SERVICE FROM TEAM HARTINGTON DOCTOR'S, RECEPTION AND DISPENSARY DEPARTMENT. WELL DONE CARRY ON YOU ARE ALL DOING A GREAT JOB. VERY HAPPY WITH THE SERVICE 😊	31 January 2025 at 18:16
Punctually, calm atmosphere at surgery, friendly staff, & local to my area	30 January 2025 at 15:58
Excellent service as always	29 January 2025 at 22:05
Level of care, courtesy, availability, helpfulness.	29 January 2025 at 21:36
Very helpful and very very friendly	29 January 2025 at 13:44
Everyone always very helpful	29 January 2025 at 13:37
Friendly approach and timely medical appointments.	29 January 2025 at 13:30
Can always get an appointment	29 January 2025 at 13:22
I have always received excellent care and treatment from Hartington Practice.	10 January 2025 at 15:58
My GP practice.	9 January 2025 at 13:24
Professional service	6 January 2025 at 10:38
Excellent service all round	3 January 2025 at 17:49
Very thorough care	3 January 2025 at 14:07
Have always had my needs satisfied.	3 January 2025 at 11:48

14 Answered

1 Skipped

What impressed you today and why?

ANSWERS	DATE
ON TIME APPOINTMENT. THOROUGHLY CHECKED OUT BLOOD PRESSURE. FRIENDLY AND SPEEDY SERVICE FROM ALL 😊	31 January 2025 at 18:16
Efficiency of staff	30 January 2025 at 15:58
The very high standards of service	29 January 2025 at 22:05

ANSWERS	DATE
Punctuality, courtesy.	29 January 2025 at 21:36
Managed to get me in on short notice	29 January 2025 at 13:44
Calmness of surgery and efficient consultation.	29 January 2025 at 13:30
A very helpful review explaining my results and answering my questions. Thank you.	10 January 2025 at 15:58
Prompt , competent and professional.	9 January 2025 at 13:24
Appointment on time and dealt with in a professional wat	6 January 2025 at 10:38
A thorough, efficient service with compassion and understanding. Felt listened to with immediate action put in place.	3 January 2025 at 17:49
All medical problems dealt with extreme care and expertise , promptly and efficiently.	3 January 2025 at 14:07
The doctor was very thorough	3 January 2025 at 11:48

12 Answered

3 Skipped

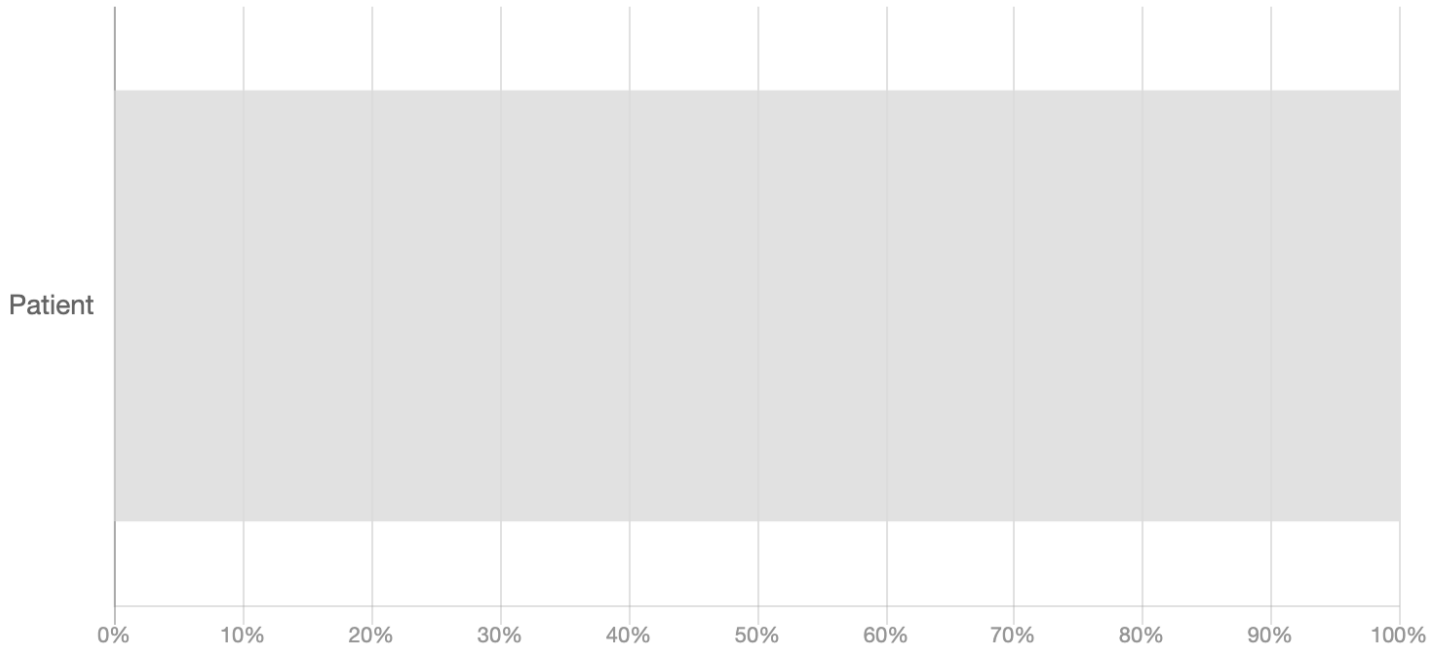
If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
NOTHING NEEDS CHANGING	31 January 2025 at 18:16
Nothing	29 January 2025 at 22:05
Nil	29 January 2025 at 21:36
Nothing	29 January 2025 at 13:44
Salt/gritting steps up to surgery during snow and ice.	29 January 2025 at 13:30
Fine as it is.	9 January 2025 at 13:24
Nothing at this time	6 January 2025 at 10:38
Nothing it's perfect !	3 January 2025 at 17:49
I wouldn't change a thing, it's perfect	3 January 2025 at 14:47

9 Answered

6 Skipped

Please let us know if you are a Patient or a Carer or both

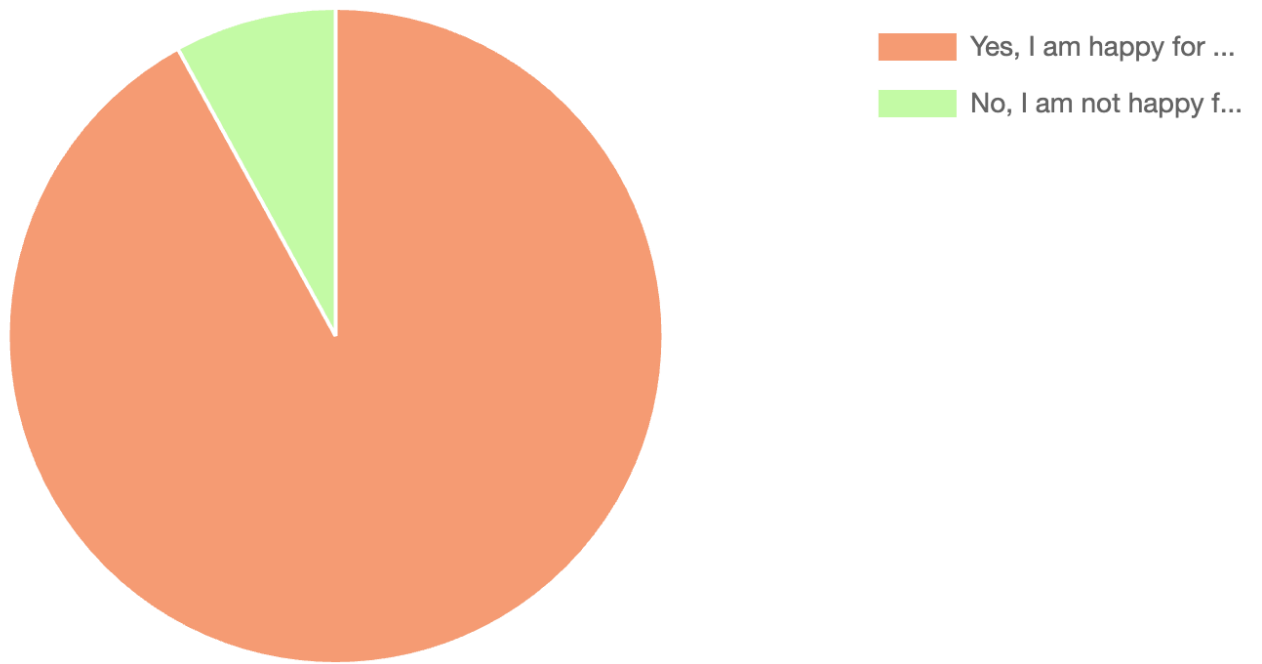


ANSWERS	RESPONSES
Patient	100% 15

15 Answered

0 Skipped

Please let us know if you are happy for us to publish you comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	92%	12
No, I am not happy for you to publish my comments	8%	1
13 Answered		2 Skipped