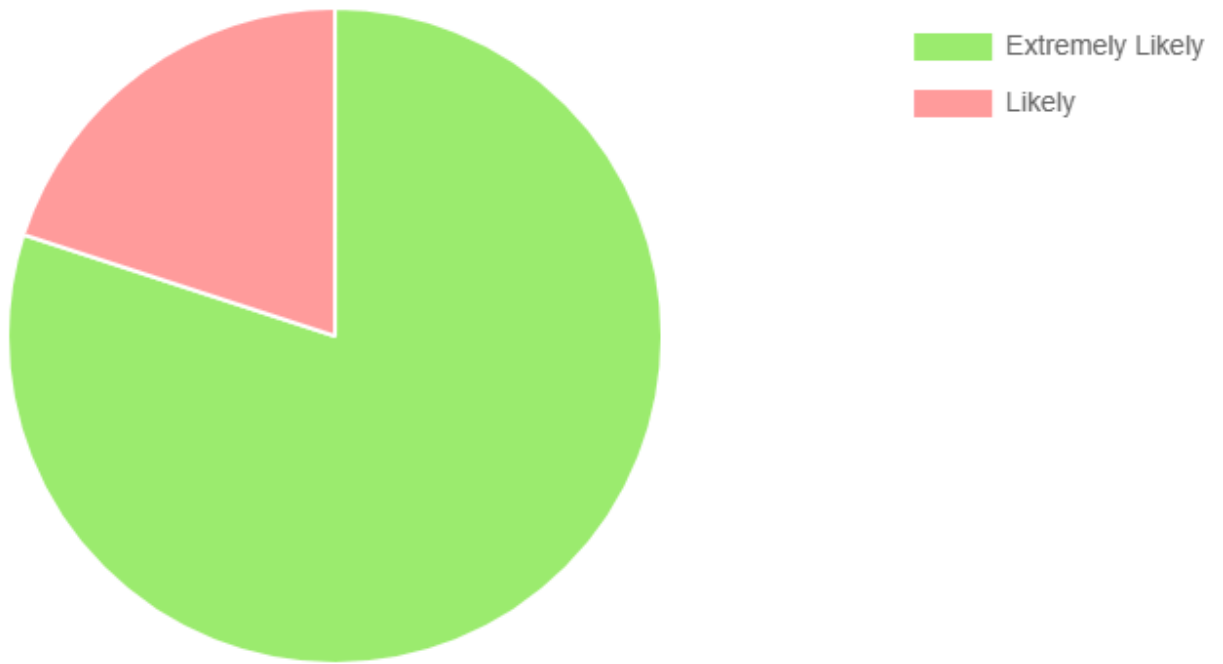


Hartington Surgery FFT Survey Results: February 2025

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES	
Extremely Likely	80%	8
Likely	20%	2

10 Answered

0 Skipped

Please tell us the main reason for your choice

ANSWERS	DATE
We already do both (myself and my husband are both patients) frequently tell friends and family how excellent all of the practice staff are and the excellent we always receive.	2 March 2025 at 16:32
My husband and I feel, since moving to your practice, that your whole team and set up are proficient and efficient. We consider you all care and that you think we are important.	28 February 2025 at 09:20
The doctors are very good. When you need an appointment, you can always expect to be listened to, and heard. The surgery itself is clean well organised and handy in the village.	28 February 2025 at 09:19
Seen face ro face. Highly competent GP	28 February 2025 at 09:13
Dr understands my issues and discusses options with me, I always feel listened to.	28 February 2025 at 08:45
Professionalism, helpful at all times. Answering relevant questions as required.	14 February 2025 at 10:24
Run very professionally	14 February 2025 at 10:03
Very efficient organization, no problem getting an appointment, staff always helpful.	9 February 2025 at 13:35
Always feel like I matter	7 February 2025 at 18:46
Approachable and welcoming. Knowledgeable of subject discussed.	3 February 2025 at 13:05

10 Answered

0 Skipped

What impressed you today and why?

ANSWERS	DATE
Prompt appointments and kind, caring staff.	2 March 2025 at 16:32
I met Dr bhatteejee for the first time that day. He was not only professional but made me feel reassured I was not wasting his time	28 February 2025 at 09:20
I didn't wait very long to be seen, and found the doctor excellent. She understood my problem exactly. I came away reassured and with a sensible result.	28 February 2025 at 09:19
Seen promptly	28 February 2025 at 09:13
How quickly I got an appointment	28 February 2025 at 08:45
As above.	14 February 2025 at 10:24
I got a same day appointment	14 February 2025 at 10:03
Dr Dawson was very amiable and a pleasure to deal with, regarding my yearly checkup. Upbeat, positive and helpful, the way it should be.	9 February 2025 at 13:35
Time taken during the appointment	7 February 2025 at 18:46
Efficiency of service and knowledge of subject.	3 February 2025 at 13:05

10 Answered

0 Skipped

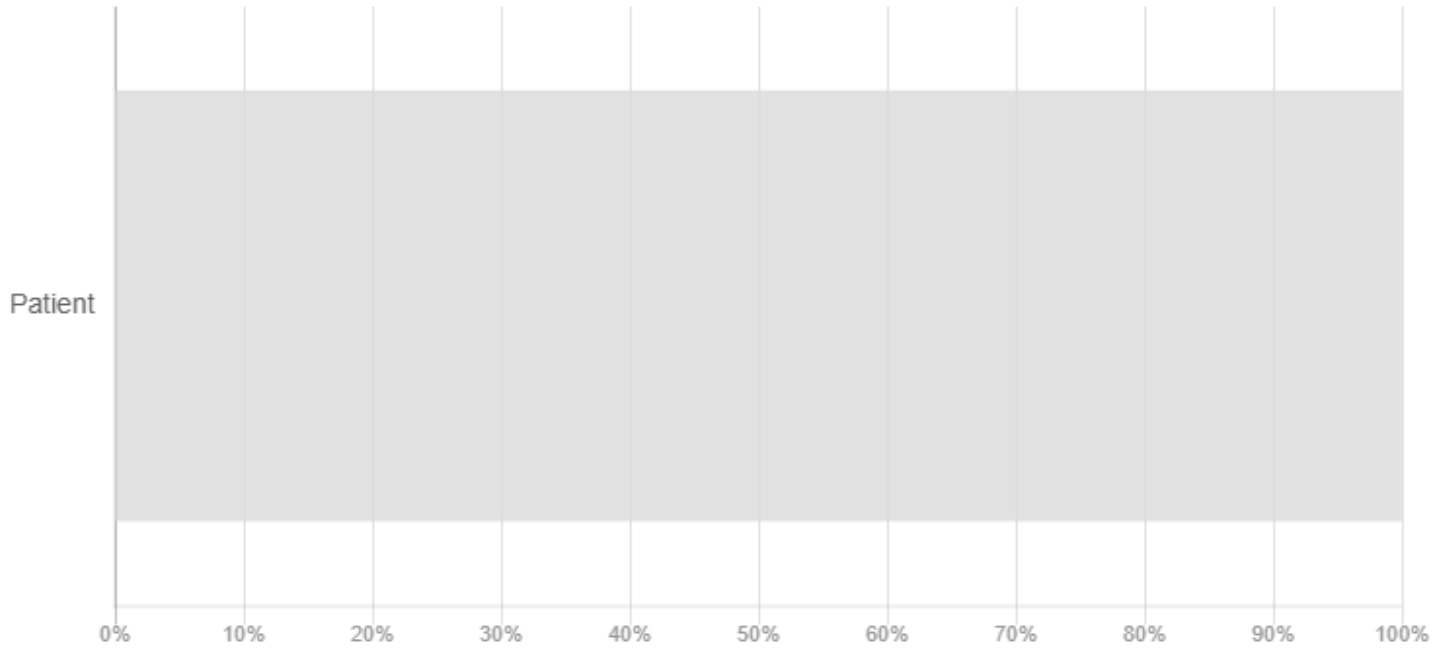
If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
There isn't anything.	2 March 2025 at 16:32
Nothing needs changing. 10 out of 10. Well done everyone	28 February 2025 at 09:20
That when you know that you have a difficult problem and ask specifically to see a doctor, you don't get given an appointment with the practice nurse..	28 February 2025 at 09:19
Nothing	28 February 2025 at 08:45
Just keep it as it is.	14 February 2025 at 10:24
Don't change it! I always worry that if you increase your patient numbers, we will find it difficult to get an appointment. Excellent the way it is!	9 February 2025 at 13:35
Standing outside for prescriptions.	3 February 2025 at 13:05

7 Answered

3 Skipped

Please let us know if you are a Patient or a Carer or both

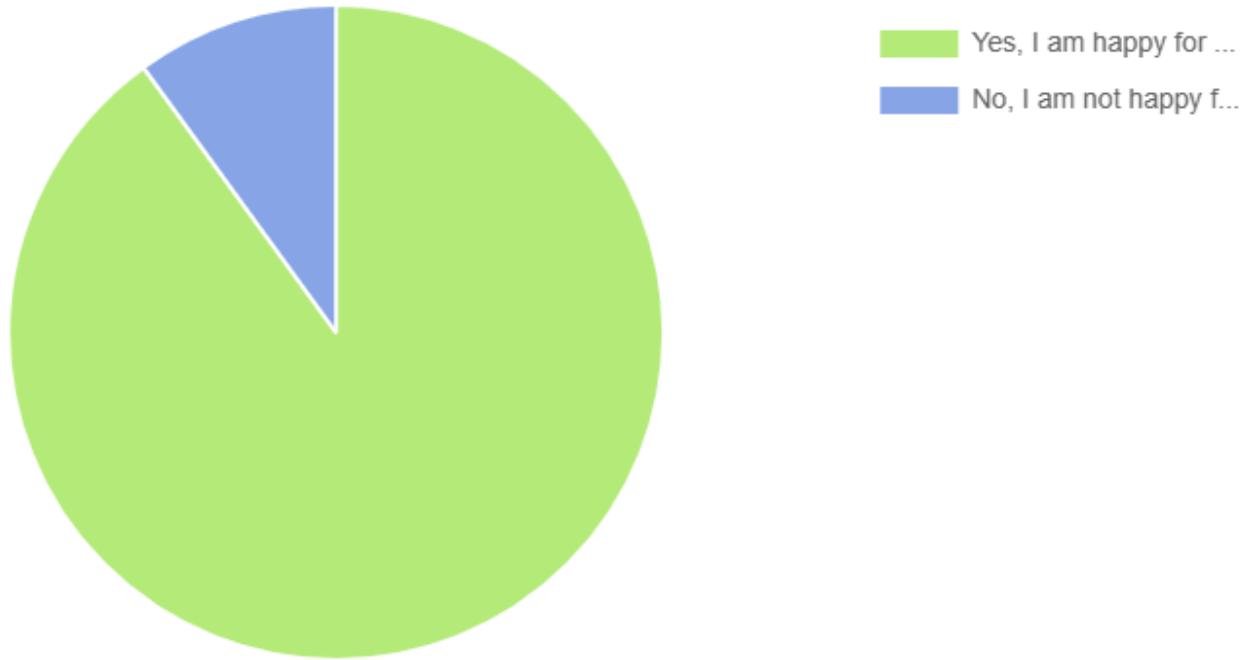


ANSWERS	RESPONSES	
Patient	100%	10

10 Answered

0 Skipped

Please let us know if you are happy for us to publish you comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	90%	9
No, I am not happy for you to publish my comments	10%	1

10 Answered

0 Skipped
