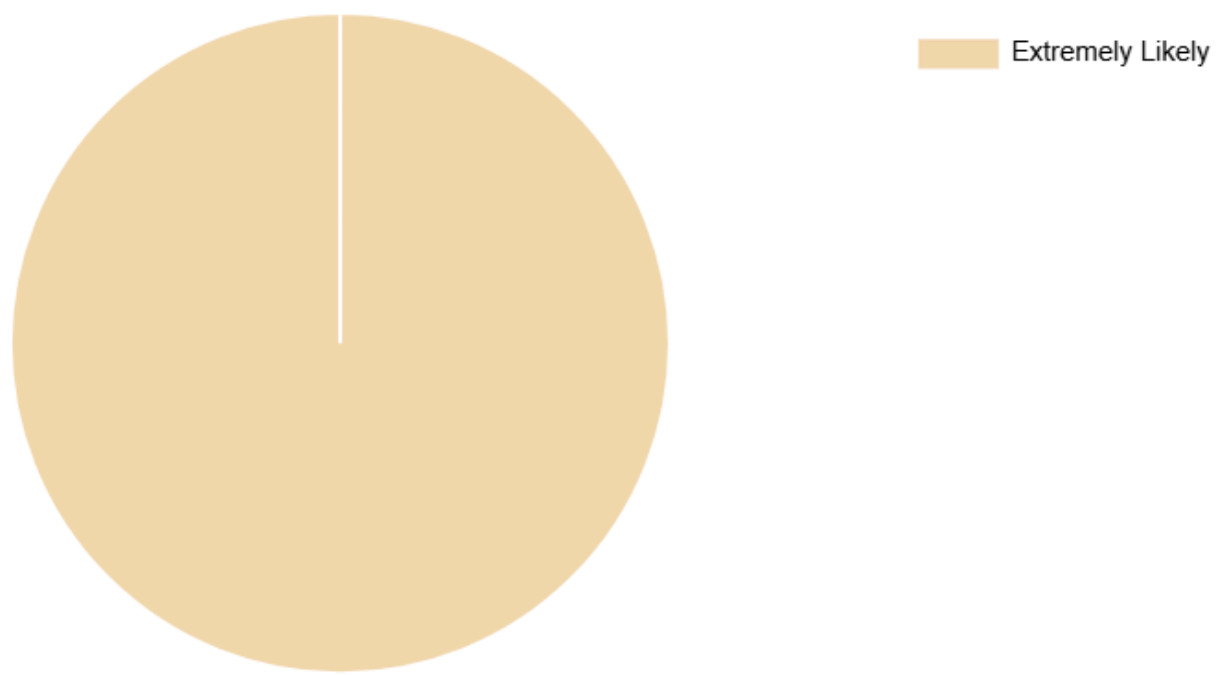


Hartington Surgery FFT Results: March 2025

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS	RESPONSES
Extremely Likely	100%7

7 Answered

0 Skipped

Please tell us the main reason for your choice

ANSWERS	DATE
I've had a few health issues during the last year, and Hartington has been excellent and thorough to get me fixed up.	28 March 2025 at 20:59
Dr S Ives was friendly and approachable, helped to explain options for me and advised on best suited	28 March 2025 at 17:01
Same day appointments, caring staff and wonderful doctors and nurses..	18 March 2025 at 16:34
All.staff nice. Listen to and give the time needed.	17 March 2025 at 16:56
Consistently excellent experience	17 March 2025 at 15:23
My visit was very informative, professional and put my mind at ease. Jill the nurse is very easy to talk to.	17 March 2025 at 15:20
We already do both (myself and my husband are both patients) frequently tell friends and family how excellent all of the practice staff are and the excellent we always receive.	2 March 2025 at 17:32

7 Answered

0 Skipped

What impressed you today and why?

ANSWERS	DATE
My doctor was brilliant, very attentive and offered great knowledge and support. All staff at the surgery have been great on all of my visits.	28 March 2025 at 20:59
Dr S Ives was very approachable, friendly and helpful she made me feel really at ease which is a lot for someone like me who is nervous about appointments	28 March 2025 at 17:01
Rang at 10 am for a non urgent appointment and had one a few hours later!	18 March 2025 at 16:34
Jill is fab. Her ability to calm someone.	17 March 2025 at 16:56
Not so much today, just generally good, efficient and caring all the time	17 March 2025 at 15:23
As above.	17 March 2025 at 15:20
Prompt appointments and kind, caring staff.	2 March 2025 at 17:32

7 Answered

0 Skipped

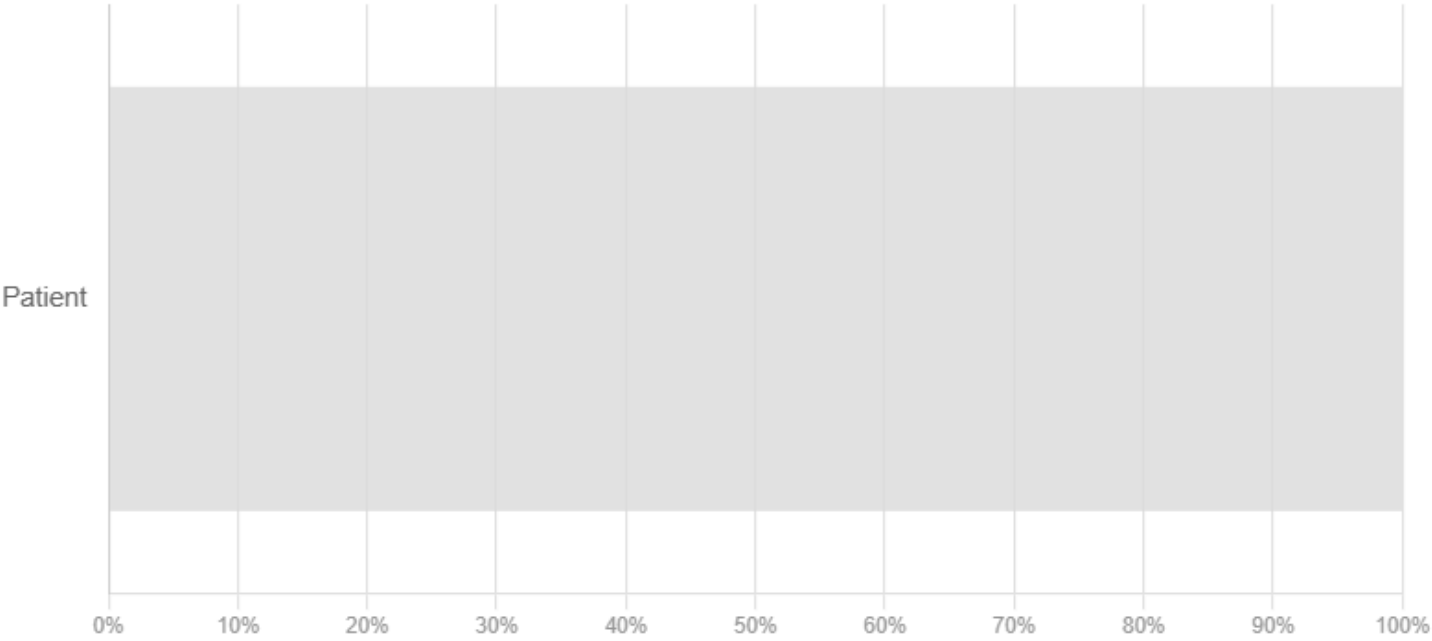
If you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
Nothing, I've always had great support and service from Hartington.	28 March 2025 at 20:59
Nothing	18 March 2025 at 16:34
Nothing	17 March 2025 at 16:56
Can't think of anything	17 March 2025 at 15:23
Just one little point, after my blood test appointment I booked an appointment for my review the same day. However, afterwards I was asked to do this three times via text and phone so probably best to check this before ringing patient. Thanks.	17 March 2025 at 15:20
There isn't anything.	2 March 2025 at 17:32

6 Answered

1 Skipped

Please let us know if you are a Patient, a Carer, or both

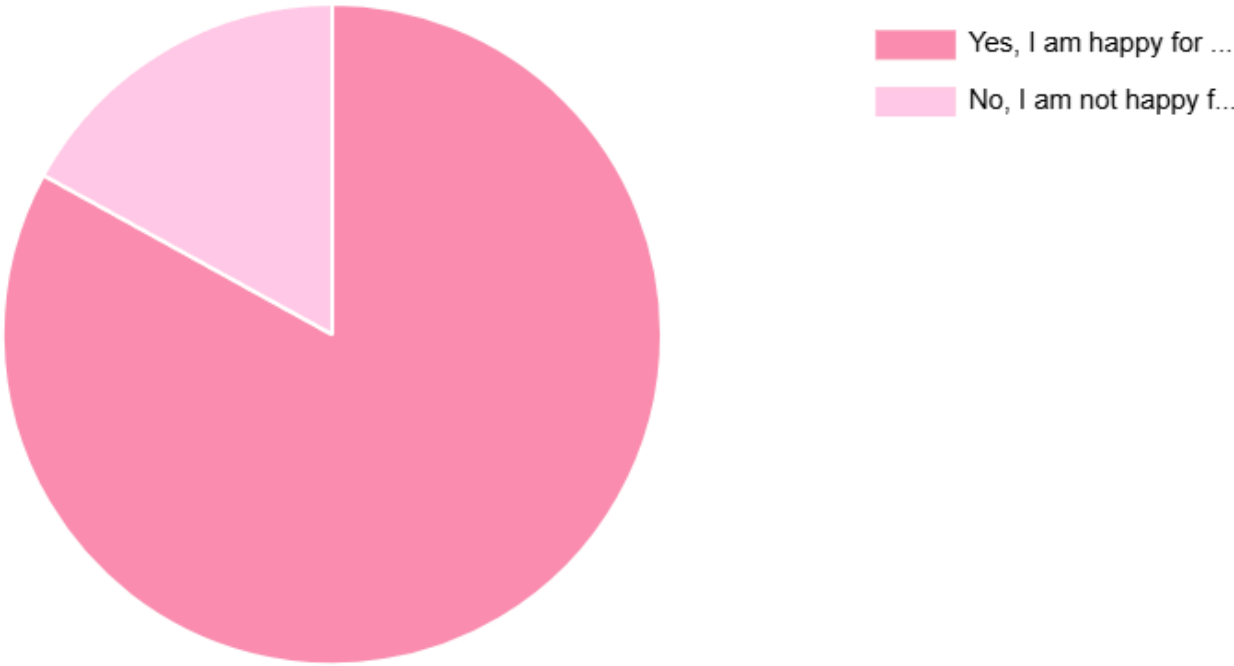


ANSWERS		RESPONSES	
Patient		100%	7

7 Answered

0 Skipped

Please let us know if you are happy for us to publish you comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	83%	5
No, I am not happy for you to publish my comments	17%	1

6 Answered

1 Skipped

