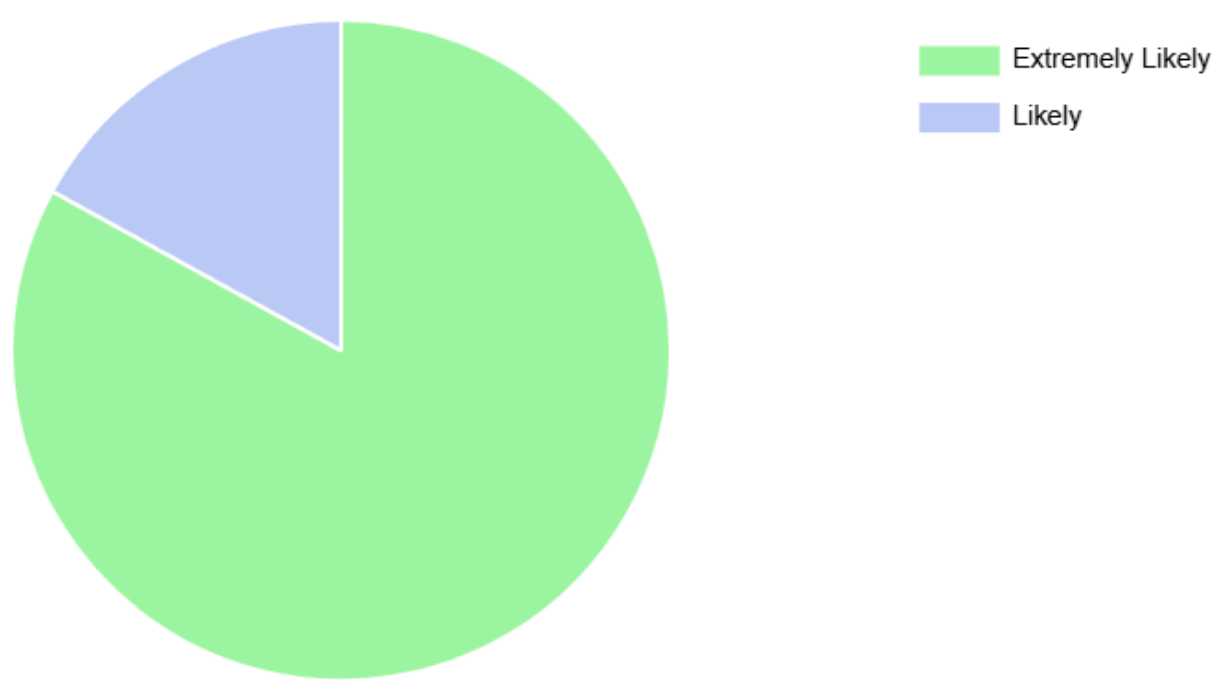


Hartington Surgery FFT Results: April 2025

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



ANSWERS		RESPONSES	
Extremely Likely		83%	5
Likely		17%	1

6 Answered

0 Skipped

Please tell us the main reason for your choice:

ANSWERS	DATE
Telephone appointment within 5mins of ringing to request one.	29 April 2025 at 19:32
Easy access	25 April 2025 at 21:44
Doctors are very friendly and pharmacy has become more so too	25 April 2025 at 20:51
Friendly and helpful	25 April 2025 at 17:41
From receptionist to nurse practitioner were helpful and informative.	25 April 2025 at 15:40
Helpful and friendly reception. Prompt appt. Helpful and informative and clearly knowledgeable Doctor. What more could one want?	25 April 2025 at 15:28

6 Answered

0 Skipped

What impressed you today and why?

ANSWERS	DATE
Efficiency, Laura was helpful and issued a prescription. Followed up with guidance discussed during the call, in a text message. Thank you for your help.	29 April 2025 at 19:32
Friendly knowledgeable staff	25 April 2025 at 21:44
Ability to have a chat in a private room away from reception	25 April 2025 at 20:51
Timely service	25 April 2025 at 17:41
Appointment on time. Receptionist showed me how to do new booking in. Nurse Practitioner was well informed and answered my questions clearly.	25 April 2025 at 15:40
See previous answer.	25 April 2025 at 15:28

6 Answered

0 Skipped

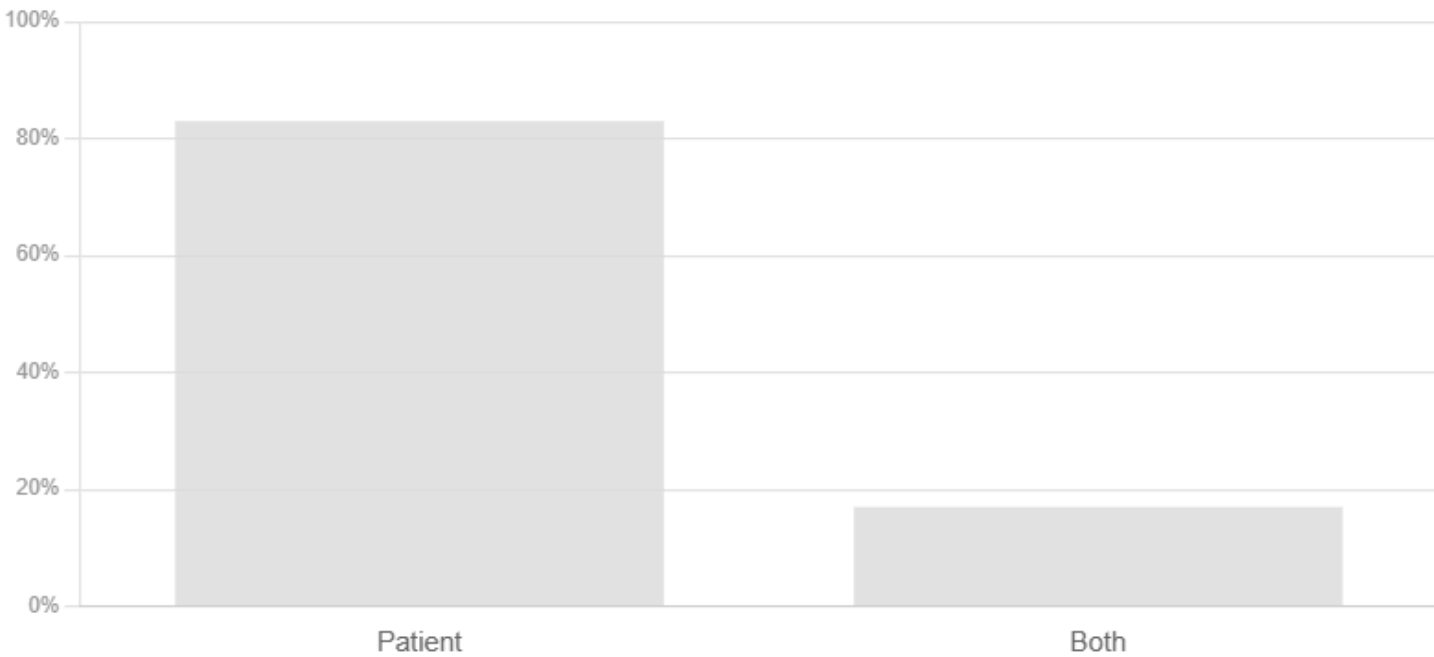
if you could change one thing about the Surgery, what would it be?

ANSWERS	DATE
Nothing.	29 April 2025 at 19:32
Unsure	25 April 2025 at 21:44
Seating area is pretty od fashioned	25 April 2025 at 20:51
WiFi doesn't work	25 April 2025 at 17:41
This Surgery has always served me well, sol cannot think what I would change	25 April 2025 at 15:40
Be able to access the pharmacy from indoors!	25 April 2025 at 15:28

6 Answered

0 Skipped

Please let us know if you are a Patient or a Carer or both

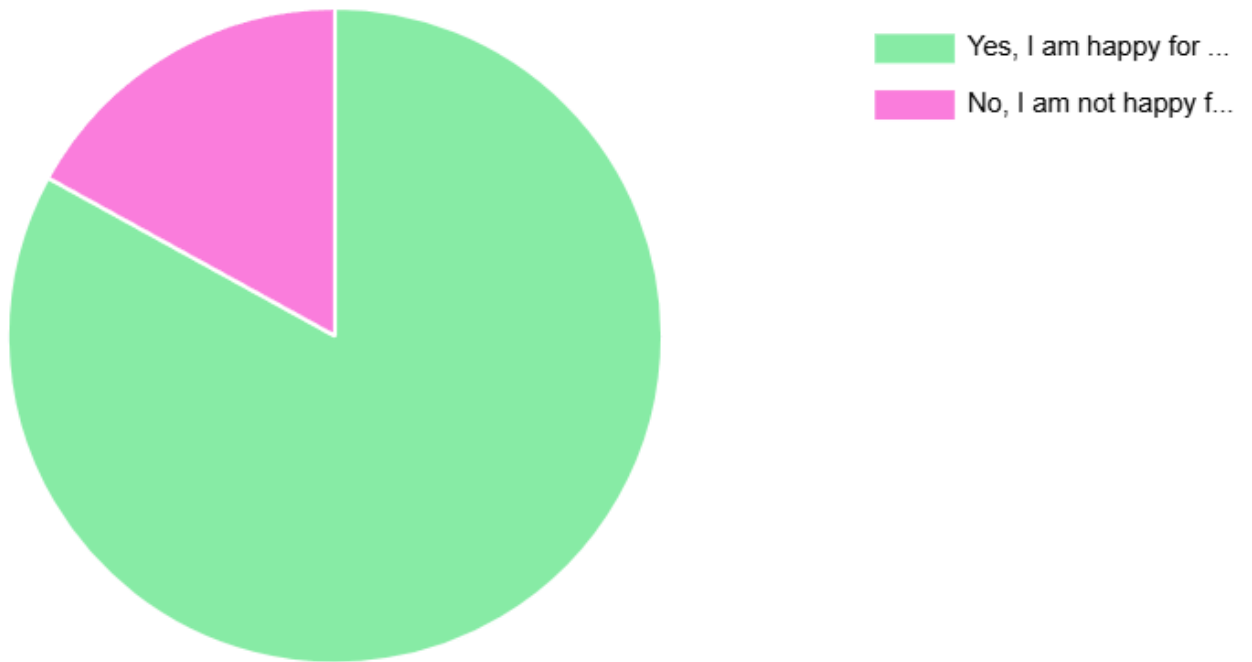


ANSWERS	RESPONSES	
Patient	83%	5
Both	17%	1

6 Answered

0 Skipped

Please let us know if you are happy for us to publish you comments



ANSWERS	RESPONSES	
Yes, I am happy for you to publish my comments	83%	5
No, I am not happy for you to publish my comments	17%	1

6 Answered

0 Skipped