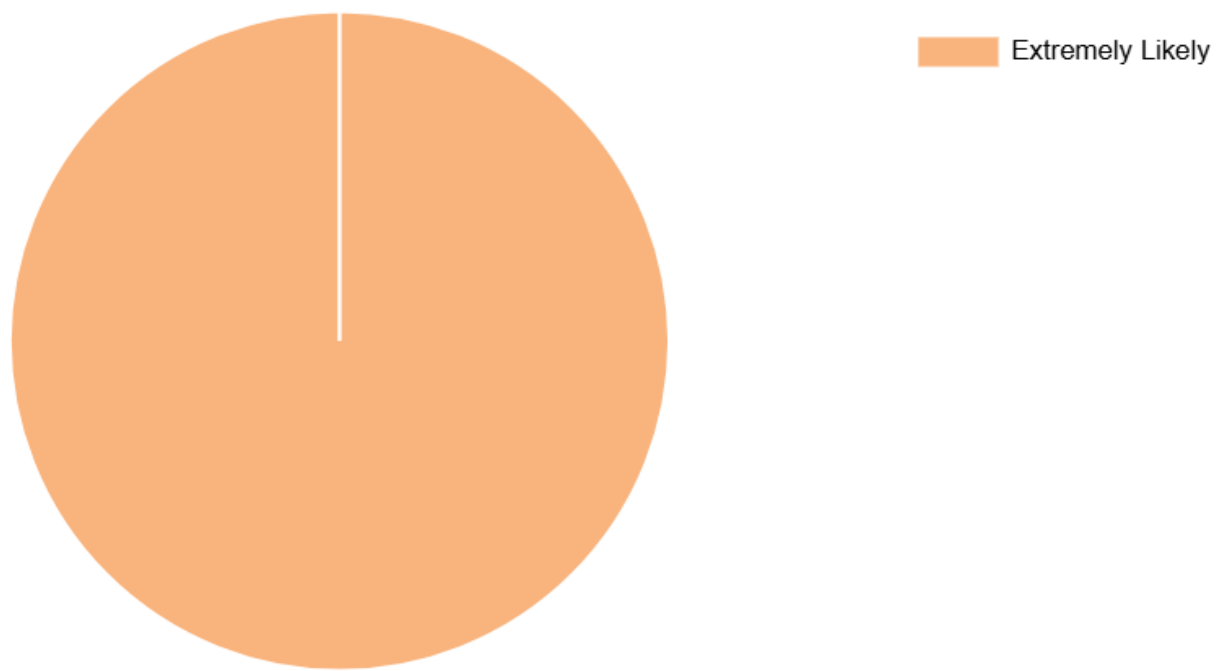


Hartington Surgery FFT Survey Results: August 2025

How likely are you to recommend our GP Practice to friends and family if they need similar care or treatment?



| ANSWERS | RESPONSES | |
|------------------|-----------|----|
| Extremely Likely | 100% | 10 |

10 Answered

0 Skipped

Please tell us the main reason for your choice:

| ANSWERS | DATE |
|--|-------------------------|
| Getting to see a doctor quickly | 29 August 2025 at 08:27 |
| Because there good at there profession | 26 August 2025 at 21:57 |
| Staff are always friendly and thorough. Appointments never feel rushed and I always walk away feeling reassured. | 26 August 2025 at 18:09 |
| Always helpful, easy access to appointments and advice | 26 August 2025 at 18:02 |
| Ability to get appointments and friendly helpful staff!! | 21 August 2025 at 18:26 |
| Helpful and see someone pretty quickly | 21 August 2025 at 17:54 |
| Always helpful, professional and friendly. Easy to talk to and feel you are listened too. Excellent appointment system and referral service. | 18 August 2025 at 18:07 |
| Helpful receptionists, and good doctors and always able to get an appointment. | 18 August 2025 at 17:56 |
| Expert, compassionate care | 11 August 2025 at 12:07 |

9 Answered

1 Skipped

What impressed you today and why?

| ANSWERS | DATE |
|---|-------------------------|
| Lovely staff very friendly/ professional ,nurse was great | 29 August 2025 at 08:27 |
| Exacting attention to detail. And the time taken to explain | 26 August 2025 at 21:57 |
| Dr Garrido took real time to see me as a whole person, understand what was going on fully and apply her knowledge to help me in my particular circumstances, in a kind and helpful way. First class care. | 26 August 2025 at 18:09 |
| I called in the afternoon for advice and was offered an appointment with a clinician an hour later. I was given ECG the same day too. Just amazing | 26 August 2025 at 18:02 |
| Dr Hickman took the time to listen to me. Then came up with a plan to move forward with my problem. | 21 August 2025 at 18:26 |
| Friendly and in and out | 21 August 2025 at 17:54 |
| Went to book my annual review at reception and was offered a cancellation appointment in half an hours time. | 18 August 2025 at 18:07 |

| ANSWERS | DATE |
|--|-------------------------|
| I saw a locum doctor who was wonderful. Very efficient and helpful. | 18 August 2025 at 17:56 |
| The GP was friendly, personable and asked clear, open questions. She gave insightful advice and options for me to try which made me feel empowered | 11 August 2025 at 12:07 |

9 Answered

1 Skipped

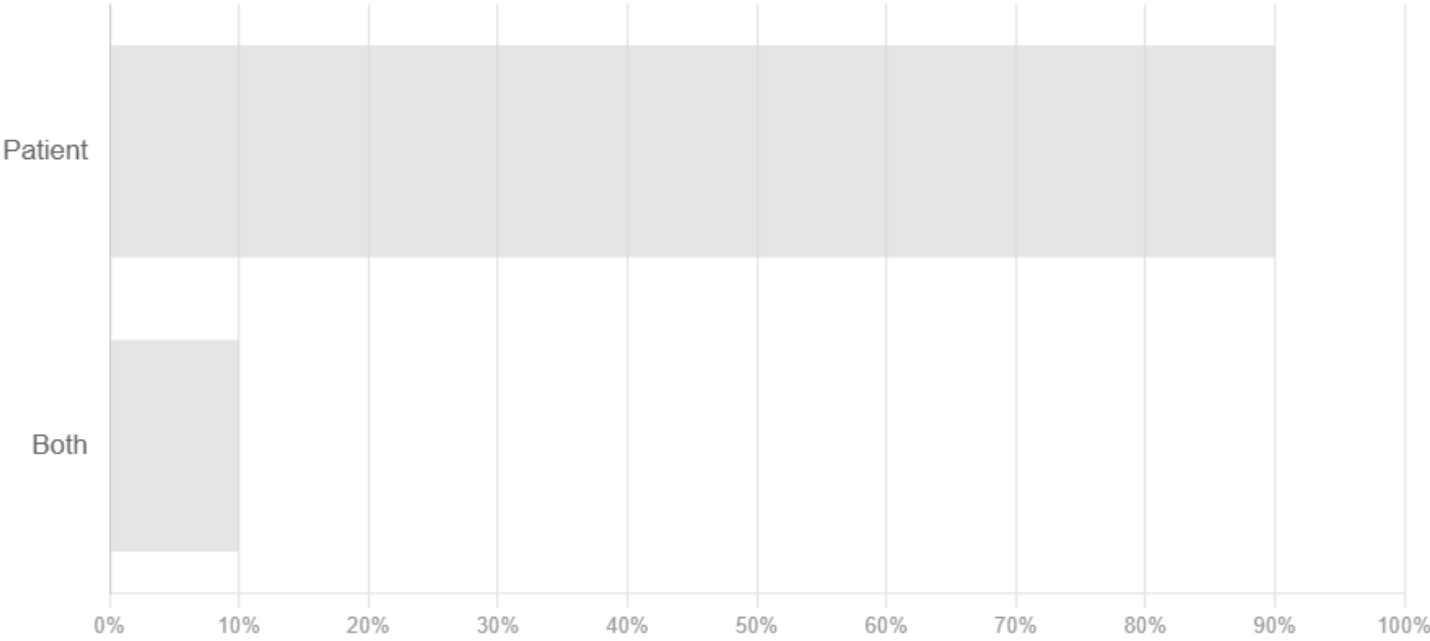
If you could change one thing about the Surgery,

| ANSWERS | DATE |
|---------------------------|-------------------------|
| Nothing | 29 August 2025 at 08:27 |
| More grass in the carpark | 26 August 2025 at 21:57 |
| Nothing | 26 August 2025 at 18:09 |
| Nothing | 26 August 2025 at 18:02 |
| Nothing | 21 August 2025 at 18:26 |
| Nothing. | 18 August 2025 at 18:07 |
| Nothing | 18 August 2025 at 17:56 |
| Nothing | 11 August 2025 at 12:07 |

8 Answered

2 Skipped

Please let us know if you are a Patient or a Carer or both

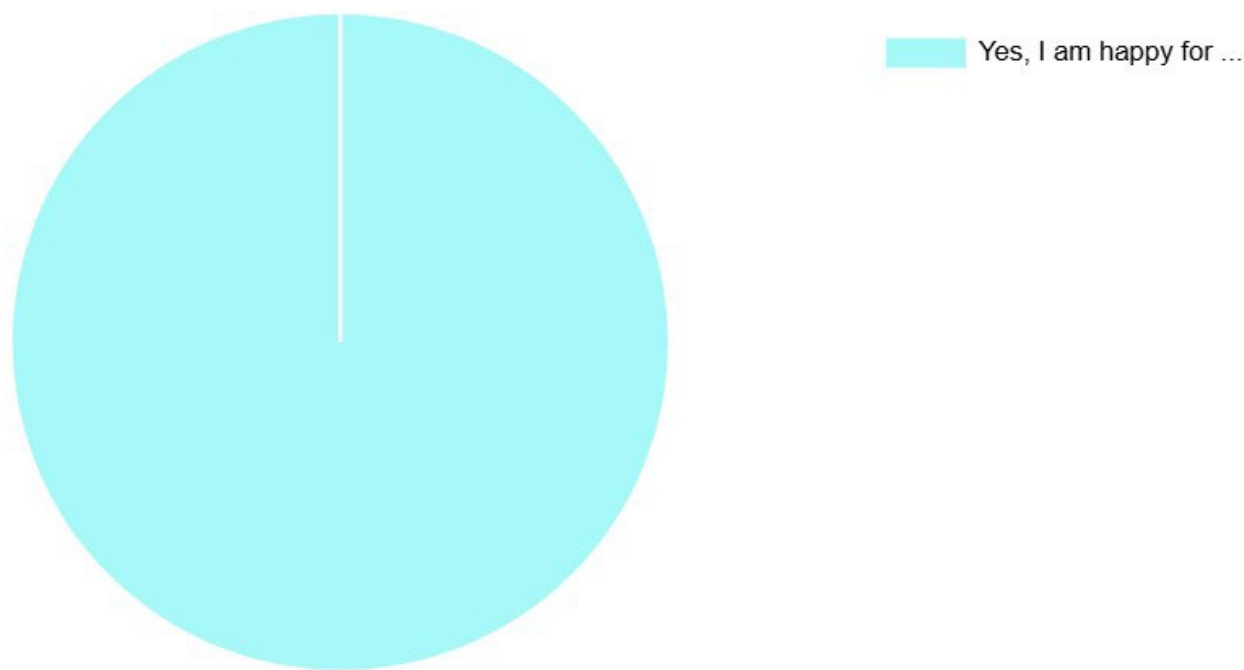


| ANSWERS | | RESPONSES | |
|---------|--|-----------|---|
| Patient | | 90% | 9 |
| Both | | 10% | 1 |

10 Answered

0 Skipped

Please let us know if you are happy for us to publish your comments



| ANSWERS | RESPONSES | |
|--|-----------|----|
| Yes, I am happy for you to publish my comments | 100% | 10 |

10 Answered

0 Skipped